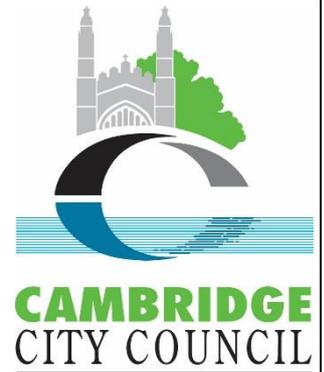


Environmental Report



Cambridge South Area

[Covering the wards of Cherry Hinton, Queen Edith's and Trumpington]

Period of June 2022 to November 2022

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1. Introduction

This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Enforcement Team - investigate and take action against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs, and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires
 - d. Noise complaints – daytime and night-time noise complaints,

2. South Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.

Ward Profile: Cherry Hinton

Map



Community Engagement team

At Cherry Hinton Hall various volunteer sessions were carried out including 'Green Teams', litter picks and 'Tree Works'. During tree works sessions volunteers undertook tasks such as weeding tree bases, mulching with wood chips, removing loose or broken stakes and identifying dead trees.

Several green teams' session were undertaken by volunteers including a full tidy of the tree nursery and cut back of overgrowth at the nature reserve at the back of the hall, to encourage growth of a more diverse range of plants. Volunteers also pruned the hedge which surrounds the tree nursery.

Throughout the summer Community Engagement ran litter pick groups and pine collecting during October.

A corporate group from ABCAM, consisting of 166 volunteers completed a day's volunteering where they weeded underneath old oak tree, renovated four benches, and completed various cutbacks in the nature reserve.



Sunday volunteer litter pick groups are run in Cherry Hinton, Trumpington and Queen Edith, where community engagement coordinate monthly litter pick locations.

The Community Engagement team ran a clean up day at Tenby Close and another at Teversham Drift, both of which were a great success allowing residents to dispose of their general and bulky waste.

Community payback worked in the ward and undertook edging, weeding, sweeping paths and a litter pick at Tweedale and Ainsdale. They also undertook litter picking and clearing up after folk festival at Cherry Hinton Hall. They also cleared the vegetation from pathways at Dawes Lane and Wadloes Road and a community payback team cut back overgrown weeds from path edge growing out of chalk pit at Cherry Hinton Road/Queen Edith Way.

Upcoming works for the community engagement team involve planting 22 new trees across Cherry Hinton Hall.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

- Malletts Road – (June) Dog straying and fouling reported. Warning letter sent to dog owner.
- Church End – (June) Two suspected abandoned vehicles reported and investigated. The vehicles were no longer at the site at time of re-inspection.
- St Bedes Crescent – (June) Dog walked off lead on the highway resulting in a dog-on-dog attack. Warning letter sent to dog owner. (August) Suspected abandoned vehicle reported and investigated. Vehicle subsequently claimed by the registered keeper.
- Cherry Hinton Road – (July) Litter thrown from a motor vehicle witnessed and investigated, resulting in a fixed penalty notice issued for littering.
- Poppy Close – (July) Two suspected abandoned vehicles reported and investigated. The vehicles were no longer at the site at time of re-inspection.
- Tenby Close – (July) Dumped waste investigated.
- Drayton Road – (August) Suspected abandoned vehicle reported and investigated. The vehicle was no longer at the site at time of re-inspection.



- Walpole Road – (August) Dumped cardboard waste investigated.
- Fulbourn Old Drift – (August) Suspected abandoned vehicle reported and investigated. The vehicle was no longer at the site at time of re-inspection.
- High Street – (August) Suspected abandoned vehicle reported and investigated. The vehicle was no longer at the site at time of re-inspection.
- Coldham's Business Park, Norman Way – there have been three burnt out motorcycles dumped during October and November. No evidence so far has been gathered to date.



If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Tony Durman and Jordan Hine.

Operations Team

We have been busy clearing all the leaf fall in the area with our grounds maintenance team which started approximately three weeks ago.

Earlier in the year our ground maintenance teams were busy getting Cherry Hinton Hall ready for the Folk Festival (grass cutting, cutting back, erecting fences,) and the event was a great success.

The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. Our team have been targeting areas that require deep cleaning and in need of attention.

The cleansing teams continue to empty bins and litter pick and remove fly tips and graffiti. Also, the streets are regularly swept by mechanical sweepers. Over the course of the coming months the team will continue to clear leaves from our ground maintenance areas.

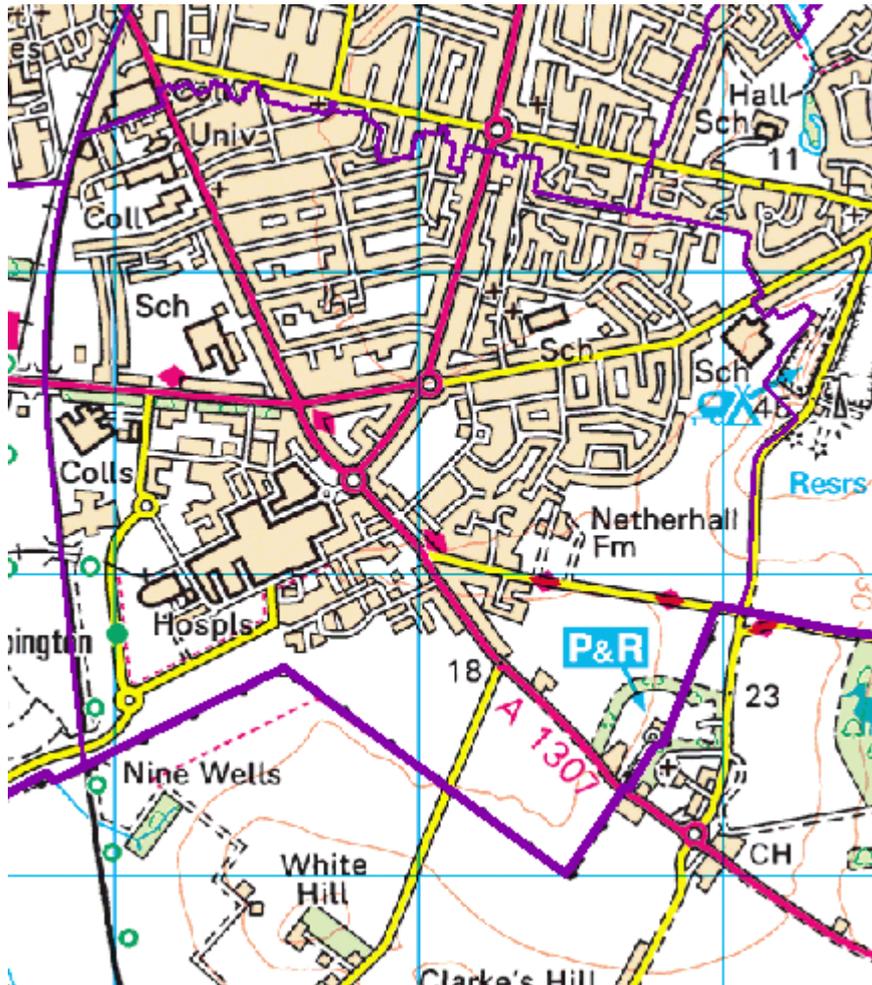
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Ward Profile: Queen Edith's

Map



Community Engagement team

The Community Engagement Team supported the clean up day that was run at Wulfstan Way in November 2022.

Sunday volunteer litter pick groups are run in Cherry Hinton, Trumpington and Queen Edith, where community engagement coordinate monthly litter pick locations.

SOS Volunteer gathered for the summer get together at Nightingale Garden, where we enjoyed pizza made on their new pizza oven, cake, and strawberries, as a thank you for their involvement.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

Regular patrols have been carried out in the area spending approximately 7 hours per week.

Officers had a total of six abandoned vehicles in this area, including the following areas: Addenbrookes, Godwin Way, Beaumont Road, Mowbray Road, Cavendish Avenue, and Holbrook Road. All have been claimed by the owners or they were no longer at the location on the follow up visits.

Officers have had reoccurring issues with an HMO and their domestic bins on streets in a particular area. This was resolved by contacting the owner and giving them an educational talk. For the time being there are no further issues at the property.

Officers have also worked closely with RARA area group at Greenland's. This year we have two site meetings with the group, and they regularly keep us updated. Officers are currently trying to see how we could be of further benefit to the residents and volunteers.

Officers dealt with four reports of dog control issues for this reporting period. Two in parks and two that were reported by neighbours. Although officers patrolled the park areas regularly the alleged culprits were never identified. The other two reported issues with dogs out of control were reported by neighbours. On both occasions officers attended the alleged suspects' address and spoke with the owners and there has been no further reported incidents.

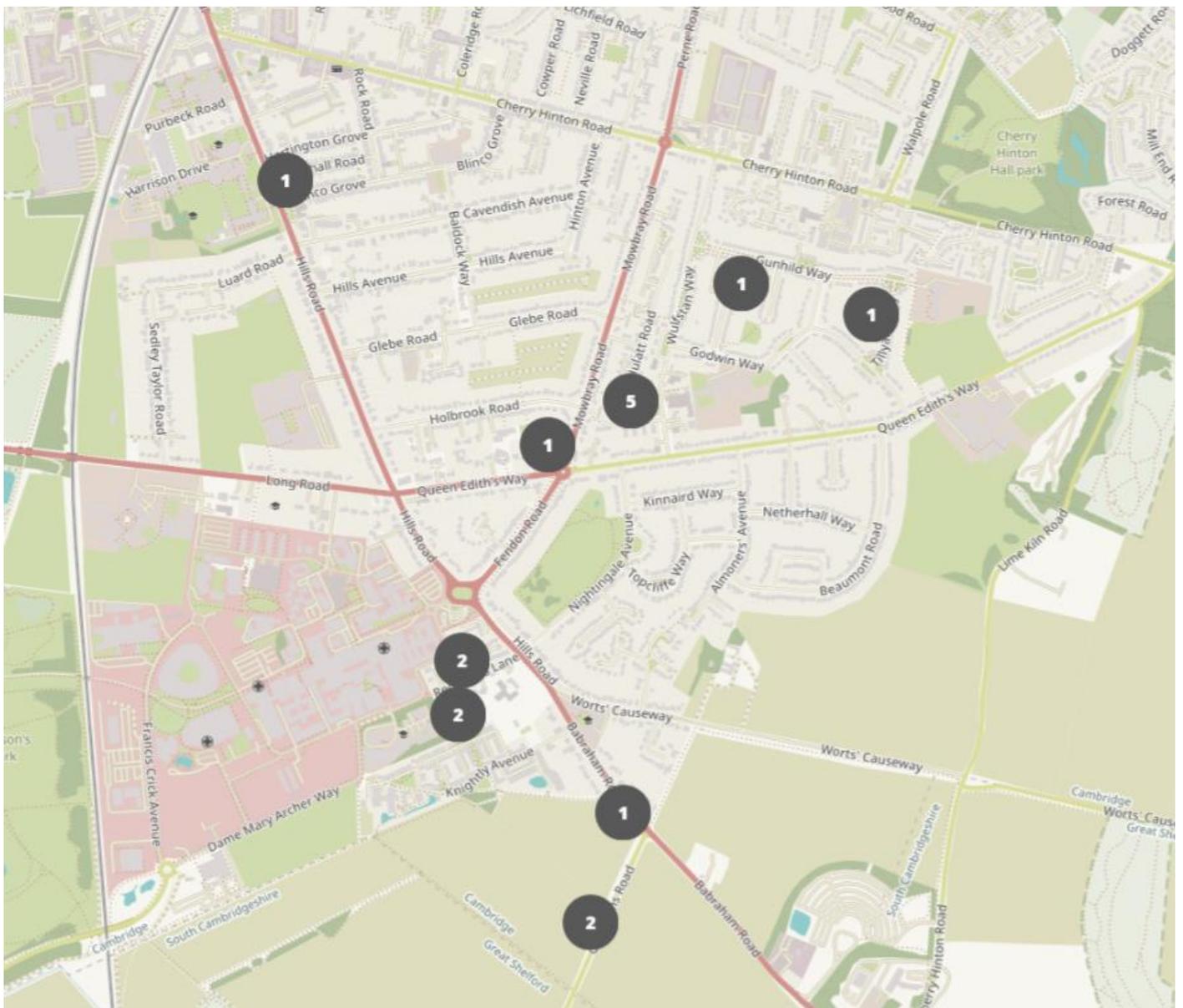
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Tony Durman and Jordan Hine.

Operations Team

The whole grounds maintenance team have been busy clearing all leaf fall in the area as per schedule. The team earlier in the year have been working on jobs arising from the supporting living service in all three wards such a grass cutting/pruning/maintenance.

The street cleansing team have been sweeping all the main roads and residential areas of detritus and completing deep cleaning as we go around the ward. Over the course of the coming months the team will continue to clear leaves from are ground maintenance areas.

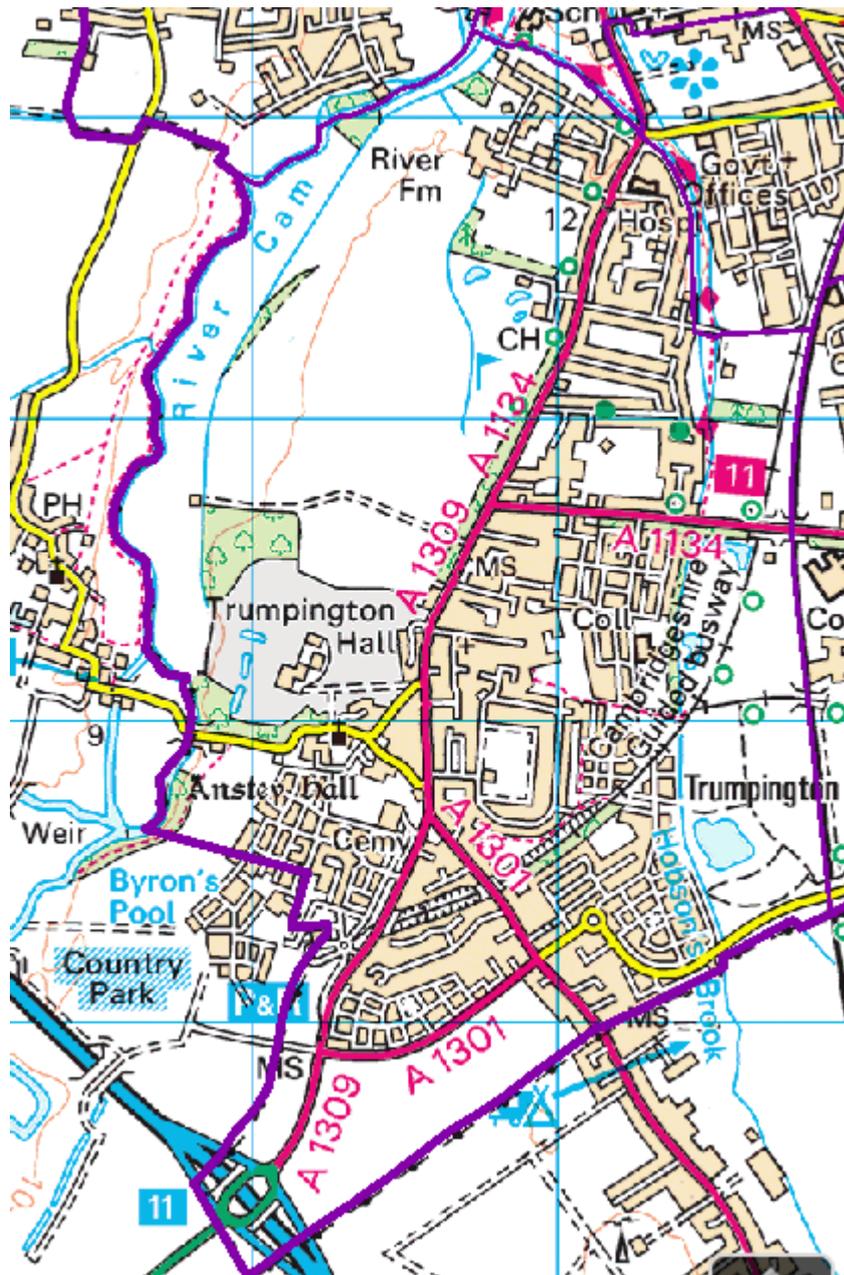
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If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Ward Profile: Trumpington

Map



Community Engagement team

The Community Engagement team have tree works sessions being planned for Trumpington Recreation Ground where volunteers will be invited to help us with young apple tree maintenance, weeding, mulching, and resetting stakes and cages.

In coming weeks volunteers will be working alongside the team to complete hedge laying in Trumpington Community Orchard.

Sunday volunteer litter pick groups are run in Cherry Hinton, Trumpington and Queen Edith, where community engagement coordinate monthly litter pick locations.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

- Barrow Road – (June) Dog repeated straying – Community Protection Warning letter served.
- Bentley Road – (June) Suspected abandoned vehicle reported. Vehicle investigated and notice served. Subsequently, vehicle claimed by registered keeper.
- Byron Square Public Recycling Point (Site now closed) – (June) Large amount of cardboard waste found dumped on the ground at the site. Suspect identified and investigated, resulting in a fixed penalty notice issued for failure to comply with Household Duty of Care.
- Glebe Farm Drive – (June) Waste dumped next to the underground recycling bins. Suspect identified and investigated, resulting in a fixed penalty notice issued for littering.
- Royal Way – (June) Two suspected abandoned vehicles investigated and notices issued. The vehicles were subsequently claimed by the registered keepers.
- Spring Drive – (June) Suspected abandoned vehicle investigated, notice served. Vehicle not on site at time of re-inspection.
- Byron's Pool LNR – (July) Tents illegally camping managed.
- Crossways Gardens – (July) Suspected abandoned vehicle reported and investigated. Vehicle subsequently claimed by the registered keeper.
- Austin Drive - (July) Suspected abandoned vehicle investigated, notice served. Vehicle not on site at time of re-inspection.
- Whittington Road – (July) Suspected abandoned vehicle reported and investigated. Vehicle subsequently claimed by the registered keeper.
- Clay Farm Drive – (July) Suspected abandoned vehicle reported and investigated. Vehicle declared abandoned and removed from the site.



- Anstey Way – (July & August) Investigations into waste repeatedly dumped in the garage area at the rear of flats and in front of small recycling point, including waste oil canisters!



If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Tony Durman and Jordan Hine.

Operations Team

The grounds maintenance team have been cutting back hedges, grass cutting and maintenance of shrub beds across the highways and parks.

The whole team have been working with the Enforcement Officers to reduce the amount of fly-tipping in Trumpington. A hot spot for fly-tipping in the ward is a recycle centre in Trumpington Recreation Ground as well as communal bin stores in new build estates.

The street cleansing teams have been busy emptying bins and litter picking this summer in our parks and open spaces. Over the course of the coming months the team will continue to clear leaves from our ground maintenance areas.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Community Engagement Team Updates

Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at sosvolunteers@cambridge.gov.uk who will make suitable arrangements.

Greater Cambridge Shared Waste Service Update

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of July to November 2022):

Date	Event
02.07 2022	Whitehill Road CAD
05.10 2022	Wolfson College recycling talk
05.11 2022	Wulfstan Way CAD
08.10 2022	Ditton Fields CAD
09.07 2022	Brackley Road CAD
1.10 2022	Teversham Drift CAD
11.09 2022	Croydon Classic Car show recycling stall
13.08 2022	Cockerell Road CAD
14.10 2022	The Guildhall Council Zero carbon lunch event
15.10 2022	Ancaster Way CAD
16.07 2022	Tenby Close CAD
17.09 2022	Thorpe Way CAD
18.07 2022	COPE AGM St Luke's Church Recycling Stall
20.07 2022	Hanover Court CAD
20.08 2022	Jack Warren Green CAD
22.10 2022	Cambridge Museum of Technology Recycling stall
23.07 2022	East Chesterton CAD
29.07 2022	Cambridge Folk Festival recycling bag handout and recycling stall
29.10.2022	Grand Arcade Eco recycling stall

Environmental and Waste Data

Public Realm [South Area]

Period	Activity	Total number of incidents	Cherry Hinton	Queen Edith's	Trumpington
June 2021 to November 2021	Fly tipping	136	54	15	67
June 2022 to November 2022	Fly tipping	132 ¹	42	16	74
June 2021 to November 2021	Needles	4 needles (2 instances)	3 needles (1 instance)	1 needle (1 instance)	0 needles
June 2022 to November 2022	Needles	51 needles (2 instances) ²	50 needles (1 instance)	0 needles	1 needle (1 instance)
June 2021 to November 2021	Fixed penalty notices	14	3	6	5
June 2022 to November 2022	Fixed penalty notices	8	2	0	6

Summary of public realm data:

Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

Needles:

- Cherry Hinton: In August fifty needles and syringes were found besides some of the flats at Wenvoe Close
- Trumpington: In September one needle was found in Grantchester Meadows.

Fixed penalty notices:

Fixed penalty notices issued across the period includes one for small scale fly tipping, one for littering from a motor vehicle, three for littering domestic waste and two for breach of household duty of care.

¹ Data is from 1st June to 7th November 2022

² Data is from 1st June to 31st October 2022

Private Realm [South Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
June 2021 to November 2021	Pest Control	NA	154 ³	NA	NA	NA
June 2022 to November 2022	Pest Control	NA	101 ⁴	NA	NA	NA
June 2021 to November 2021	Refuse and waste complaints	3 ³	NA	5	0	0
June 2022 to November 2022	Refuse and waste complaints	3 ⁴	NA	5	0	0
June 2021 to November 2021	Other public health interventions ⁶	9 ³	NA	5	0	0
June 2022 to November 2022	Other public health interventions ⁶	7 ⁴	NA	5	0	0
June 2021 to November 2021	Noise complaints	57 ³	NA	5	0	0
June 2022 to November 2022	Noise complaints	68 ⁴	NA	5	4	0
June 2021 to November 2021	Private Sector Housing interventions	33 ³	NA	5	2	0
June 2022 to November 2022	Private Sector Housing interventions	22 ⁴	NA	5	3	0

³ Data is from 1st June to 8th November 2021

⁴ Data is from 1st June to 9th November 2022

⁵ All complaints will generally have at least one such action.

⁶ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Waste and Recycling Data [Greater Cambridge Area]

Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 22/23	Q2 Jul-Sep 22/23
Recycling rate – dry recycling	20.44%	22.37%
Recycling rate – composting	31.56%	26.97%
Amount collected for disposal	48.00%	50.66%

3. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	sosvolunteers@cambridge.gov.uk
Local Nature Reserves Ranger	Vic Smith	01223 458282	Victoria.Smith@cambridge.gov.uk
Enforcement (Cherry Hinton, Queen Ediths and Trumpington)	Tony Durman Jordan Hine	01223 458581 01223 457157	Tony.durman@cambridge.gov.uk Jordan.hine@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	paul.jones@cambridge.gov.uk
South Area Operations Team Leader	James Maberly	01223 458282	James.maberly@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	07525 213774	recycling.champions@scambs.gov.uk

If you have a question about one of the council's services, you will be able to find several answers on our website www.cambridge.gov.uk. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01 223 457000.

4. Volunteer schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier, and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So, whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy, and looking their best.

With the support of a dedicated Area Ranger, you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city-wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact recycling.champions@scambs.gov.uk or telephone 07525 213774.